

The Caring South

SOUTHERN CHARITY HOSPITAL NEWSLETTER

May 2025

CNM - ANDREW DE GUZMAN



11 April 2025 | Clinical Services Launch with First Successful List

Southern Charity Hospital marked a significant milestone on 11 April with the successful completion of its first clinical list. The day began with a briefing held at the Community Lounge, completed ahead of schedule, setting the tone for an efficient and well-coordinated session.

The team delivered timely, high-quality care to patients, some of whom had been waiting for years through the HNZ system. Clear communication and strong teamwork were evident throughout the day.

Procedures Delivered

A number of flexible colonoscopies were performed, along with biopsies and hemorrhoid banding as required. All patients had completed their preadmission assessments and were well-informed throughout the day.

Patient Feedback

Patients expressed gratitude for the professionalism and kindness shown by the team. Feedback highlighted clear communication, supportive care, and overall positive experiences. Some patients are now being referred for further care through HNZ.

Moving Forward

The success of this first list sets a strong foundation for future clinics. The team is reviewing feedback and refining workflows to support continuous improvement.

"This is a proud moment for Southern Charity Hospital. Our team delivered excellent care and made a real impact in our community."

— Andrew, Clinical Nurse Manager
The first clinical list not only marked a beginning—it reinforced Charity Hospital's mission to restore access, dignity, and care for patients!

Together, we can make a real difference in the lives of those who need it most. Thank you for your continued support!

Enjoy this month's newsletter!

Southern Charity Hospital Team x

Southern Charity Hospital Team (from left to right) Fiona Smith – General Manager, Frank Frizelle – Endoscopist, Esther Scott – Olympus Company Representative, Kirk Davison – Admitting Nurse, Katrina Kingsford-Smith – Theatre Circulator, Gillian Perica – PACU Nurse, Marcee Jones – Reception, Bronwyn Hawthorn – ERBE Company Representative and Andrew De Guzman – Clinical Nurse Manager.

Latest Updates:

Welcome Candace Bangura – Our New General Manager

We are excited to welcome Candace Bangura as our new General Manager, starting May 12. With extensive experience in management, Candace has a proven track record in leadership, strategic planning, and operational excellence. We look forward to the positive impact she will bring to our team and organisation. Please join us in welcoming Candace! Stay tuned for more updates on Candace's plans and vision for the organisation.

Electronic Referral Management System (ERMS) Launches

Southern Charity Hospital is excited to announce the launch of our Electronic Referral Management System (ERMS), making referrals easier and more efficient. We are now accepting referrals for both Dental services and Colonoscopy procedures via ERMS. Referrals are open to General Practitioners and Nurse Practitioners.

Latest model ERBE Diathermy Machine in Place.

We are pleased to announce that Southern Charity Hospital has installed the latest model ERBE Diathermy Machine, now fully operational, in our surgical suite. This state-of-the-art equipment enhances precision, safety, and efficiency during procedures requiring electrosurgical technology—supporting our commitment to providing the highest standard of care. We look forward to the benefits this advanced system will bring to both our clinical team and patients.